

Car Product Service Locations

WESTERN

MOUNTAIN WEST DISTRIBUTORS
2889 SOUTH 900 WEST
SALT LAKE CITY, UT 84119
801-487-5694

BESTEC ELECTRONICS CORP.
16414 HAWTHORNE BLVD. BLVD
LAWNDALE, CA 90260
310-808-9900
bestec.service@bestec.tv

CENTRAL

ELECTRONIC EXPRESS
1809 E. FABYAN PARKWAY
WEST CHICAGO, IL 60185
630-208-4600
www.electronicexpressinc.com

JOTS ELECTRONICS
3201 E. PIONEER PARKWAY STE 44
ARLINGTON, TX 76010
817-652-3622
www.jotselectronics.com

ELECTRA-SOUND
5260 COMMERCE PARKWAY WEST
PARMA, OH 44130
800-252-4200
www.electrasound.com

EAST/SOUTHEAST

UNITED RADIO SERVICE
5717 ENTERPRISE PARKWAY
EAST SYRACUSE, NY 13057
315-446-8700
www.unitedradio.com

TECHNI-CAR
450 COMMERCE BLVD
OLDSMAR, FL 34677
PH: 813-855-0022
800-252-4200
www.electrasound.com

ALASKA

KEN'S ELECTRONIC SERVICES
360 E. AIRPORT ROAD, STE 5
ANCHORAGE, AK 99518
907-562-3443
www.kenselectronicsservice.com

HAWAII

TURBO TECH ELECTRONICS, LLC
1223 KOKO HEAD AVE
HONOLULU, HI 96816
808-389-5589

If you cannot personally take the unit to one of these service companies, we suggest you ship it to the location nearest you. Carefully package the product, using the original product carton or a similarly sturdy box, and adequate internal packaging to minimize risk of shipping damage. Ship the product to the service company, prepaid via insurable carrier, along with your contact information, a copy of your purchase receipt (if the unit is under warranty) and a detailed description of the problem you are experiencing. Return shipping of the repaired unit is prepaid by Pioneer if the unit is under warranty.

If your product is out of warranty, we recommend contacting the service company before shipping the product to confirm estimate fees, return shipping charges and other service process details.

In some cases, you may be able to return your product to your authorized Pioneer dealer for service. Please contact your dealer for more information.

If you have questions or need assistance, please contact us by [e-mail](#) or call 1-800-421-1404, Monday – Friday between 7:30 - 11:30 AM and 12:30 - 4:00 PM PST.